

How To Buy CBD Flowers and Oils?



Swiss Premium CBD Manufacturer *Alplant* Offers You Competitive Prices, Guaranteed Legal THC Limits <0.2%, Guaranteed Delivery From Within The European Union And Food-Grade Top Quality CBD Products

Please Read These Instructions Carefully Before You Place Your First Order

1. **Read the Frequently Asked Questions** before anything else. It will give you a lot of valuable information which you will need before you place your order.
2. In order to buy Swiss CBD Flowers from Alplant, **you need an active VAT number** to be eligible for free intra-European trade. Please check that your VAT is active here: https://ec.europa.eu/taxation_customs/vies/vatRequest.html?locale=en
3. **Send us your active VAT number** by email to sales@alplant.ch together with your complete billing address and delivery address, including your full name and telephone number.
4. You are now eligible for requesting sample kits or viewing our current stock. One of our **client care managers will answer** your email.
5. If you only want to buy CBD oils, you may order without active VAT number, however a +22% VAT charge will be applied to your invoice according to law.

Please read the FAQ prior to contacting us and always mention your VAT first.

Frequently Asked Questions

I don't have an (active) VAT. Can I still order?

No. Without active VAT you can't order CBD Flowers as Bulk White Label. Please obtain an active VAT number through your accountant and validate your VAT status in the MIAS system here https://ec.europa.eu/taxation_customs/vies/vatRequest.html?locale=en

It usually takes only 5-10 days to validate your VAT.

If you only want to buy CBD oils, you may place an order without VAT, however a +22% VAT charge is applied to the invoice.

What Is The Minimum Order Quantity (MOQ)?

For CBD flowers, the MOQ is 250gr per strain for a minimum of 1500€ per order. For CBD oils, the MOQ is 50 bottles or 0.5L per percentage and flavor and a minimum of 1500€ per order. Since we are sending oil and flowers through different partner companies inside the EU, you cannot combine the total value of the two.

How Long Is The Shipping Time?

For flowers, shipping time after having received a 100% depot normally is 7-10 days (excluding weekends). Remember to allow a minimum of 24 hours for the invoice to be produced.

For oils shipping time depends on whether or not your order is on stock or needs extra production time. Normally we can deliver within 14-20 days. If stock is available, delivery time can be as short as 7-10 days.

How Can I Order From You?

Step 1: Contact us once you have obtained and validated your VAT (for CBD Flower orders – if you only wish to purchase CBD oils, you may contact us without valid VAT and accept a +22% VAT charge on your invoice). Send us your completed billing information, delivery address, your full name and VAT number.

Step 2: After reviewing your application to become a client of Alplant, we will contact you. You may choose to purchase a sample kit (depending on availability) or view our current stock on our platform including HD videos and prices).

Step 3: You are now in contact with one of our client care managers. Place your order with the person that contacted you.

Step 4: Once you place your order, please allow 24 hours for our backoffice to process and send you an invoice.

Step 5: Send us the payment confirmation.

Step 6: Your order will be dispatched and you will receive the tracking code.

Does Your Product Really Contain Less Than 0.2% THC?

Absolutely. We guarantee that every batch of oil or flowers is analyzed in our inhouse laboratory. Everything that leaves our facility has THC levels lower than 0.2%. Or even less than 0.001% THC. Guaranteed.

From Which Country Do You Ship My Products?

In addition to shipping from Switzerland, we may offer you to invoice and ship your product both from Luxembourg and Italy within the EU. Depending on your location we will choose the right option with you.

Are You Really A Producer Or Just A Trader?

Under Alplant management we cultivate our own farmland around the capital city of Bern and operate several greenhouses and indoor grow rooms. In addition, we partner with local farmers who pass our rigorous quality control requirements on a continuous basis. As we like to say: "After us comes mother nature".

Do You Manufacture My Private Label?

No. We are primarily a white label producer. However, in special cases we can offer you to stick your labels on the 10ml bottles but you need to send us the stickers. For CBD flowers we offer you to stick your labels on our plastic jar (1gr / 2gr) for which you have to provide the stickers.

Can I See Your Product Before Ordering?

Yes. You may order a sample kit.

The CBD flower kit contains a 1gr boutique selection of our highest quality Indoor, Greenhouse and Outdoor strains.

The CBD oil kit includes 1ml vials of our nine premium CBD oils. You will receive three different carrier oils (MCT, Hempseed & Olive Oil) and 3 different flavors (Strawberry, Vanilla, Orange) plus a Broad Spectrum Oil with Terpenes (THC-free) and two samples for Pets (Chicken and Salmon) at a cost of 50€ plus 35€ shipping.

We process sample orders roughly once a month so please bear with us as we are trying hard to fulfill each order. Please send a sample request through www.alplant.ch/samples. Note that we do not send samples without an active VAT number.

What if I have a complaint?

All customer complaints are handled by the top executive team who carefully looks into every single complaint. It is our ambition to completely satisfy you with our service and we personally call you and find a solution.

What If The Order Gets Lost By The Courier?

In that case we will send you a replacement of your order – you simply pay for transportation costs again.

What Happens If The Customs Officials Confiscate My Order During Transportation?

In case the shipment is confiscated by customs officials, we will send you a replacement of your order at 50% of the cost – meaning you pay only 50% of the second invoice and you agree to paying the second 50% once the first order arrives. If this is not possible for you, we offer you to send 50% of the order at no extra costs. In case the first order has been released by the customs officials, you either pay as agreed the final 50% or we send you the rest of your order and you pay only for shipping costs. In case the first order will be confiscated permanently or destroyed, we will send you with your next order the 50% product so we cover 100% of the loss.

Are Your Products Bio-Certified?

All our products are 100% natural and free from pesticides or heavy metals. The cultivation of CBD flowers follows the guidelines of organic farming. The biomass is grown on bio farmland and the oils are tested for pesticides and heavy metals. We send you our safety documentation package attached to this catalogue or else please request it at sales@alplant.ch.

Which Extraction Method Do You Use?

We employ a CO2 Supercritical Extraction Method. For certain cannabinoids (we use an ethanol extraction method).

Are You A Public Company?

Alplant is a 100% private company owned by the two co-founders. Let's say we are a family business and you deserve the best of services from our entire team. We are welcoming you as a new member of the Alplant family and promise to treat as a client with utmost care.